

RESOLUTION: STATEMENT ON CLIENT CHOICE OF SERVICES

Mission Statement:

Our mission is to provide Christ-centered programs and services that lead the homeless toward self-sufficiency.

This self-sufficiency entails the ability to provide food, clothing, and shelter for one's self through gainful employment and or governmental services. WFFMI will seek to promote and encourage self-sufficiency by:

- Providing assistance by networking with the various help agencies in the area.
- Being a conduit between the client and the help agencies that may be able to provide assistance.
- Maintaining our collective focus on our primary function:
 - WFFMI is a short-term solution.
 - WFFMI is not a “warehouse” nor a “hospital”
 - WFFMI seeks to assist those in need, not enable them to remain in their present condition.
- Enforcing the 10-Day rule.
 - In order to minister to rather than enable those who come to us, we enforce the 10 day rule.
 - This rule states that a client may remain an overnight guest for 10 calendar days. Once the 10 days are complete, they must find somewhere else to be for the next 30 days.
 - If during these initial 10 days, the client shows intention of bettering their situation, then the case managers may deem it appropriate to extend their stay for another 10 days.
 - This is designed to encourage the client to work towards a more permanent, self-sufficient, solution.
- There are three exceptions to the 10-day rule:
 - Programs – WFFMI offers a three-step addiction and life skills program. Those “programmers” reside at the mission for up to 13 months while participating in the program.

- Any client may apply to participate in the program. Once accepted into the program the 10-Day Rule is suspended.
- Some clients may qualify for a Humanitarian Waiver. These are rare instances of permanent or long term physical or mental illness. These cases are taken on a case by case basis and reviewed by the Case Managers, Site Director and CEO (or his/her designee) and granted or refused based on their merits.
- Implementation of the Inclement Weather Procedure will be determined cooperatively by the Site Directors. When implemented, the 10-day rule is temporarily suspended until such time that the Site Directors determine. In the event of tornadic activity, the Site Director may temporarily suspend the 10-day rule.
- Each client has the choice as to what level of service that he / she will pursue. By putting this choice in the client's hands, we seek to promote self-reliance and the pursuit of self-sufficiency.

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